

# THE SUPPORT REPORT

The PFW Campus Support Staff Advisory Committee (CSSAC) Newsletter

## 2026 OPEN ENROLLMENT SPECIAL EDITION

2026 Open Enrollment is scheduled for October 28th through 6:00 pm on November 11th. Each year, employees need to review their working spouse and tobacco user information and renew their HSA elections for the coming year. Don't miss your window to complete these tasks!

### New Member Support for Medical Plans

Medical plan, network and medical options will remain the same with our Anthem plan. Starting January 1st, Ameriben, an affiliate of Anthem, will begin to manage claims and member support for Anthem. Due to this change, members enrolled in the medical plan will receive new Anthem ID cards prior to January 1st.

### Premium and Surcharge Changes

This coming year, all three medical plans will see a slight premium increase. Depending on the plan and covered members, premiums will increase between \$0.12 and \$5.05 for those in the lower salary tier, and between \$0.29 and \$8.35 for those in the higher salary tier.

We will also see a slight increase in our Working Spouse and Tobacco surcharges. If your spouse has access to other coverage but chooses to be on our plan or if you or your spouse uses tobacco, additional premium charges apply. The Working Spouse Premium will increase to \$1,000 for the lower salary tier and \$2,000 for the higher tier and the Tobacco Surcharge will go up to \$1,500. Contact the Center for Healthy Living to participate in a Tobacco Cessation program and avoid the additional tobacco surcharge.

### Updates to Voluntary Benefits

Extended family planning resources will be available through BenefitBump, a concierge service provided by Securian. BenefitBump helps employees navigate your benefits programs, available time off, explore childcare resources and help with a plan to return to work.

Voluntary coverage, such as hospital indemnity insurance, accident insurance and critical illness will move to a new carrier. The plan design and coverage will remain the same, but members will see a premium savings. Securian will be the new administrator.

Members enrolled in MetLife's legal plan will see an additional enhancement. Starting in 2026, the plan will include discounted TurboTax access and provide unlimited support during tax season.

### Mark Your Calendar!

Open enrollment for 2026 is scheduled for:

**October 28th through 6pm on November 11th**

Working spouse and tobacco information and HSA contributions DO NOT roll over. Even if you don't want to make changes, re-verify during Open Enrollment to avoid extra surcharges and contribute to your HSA.

### Open Enrollment Help

HR will be hosting in-person Open Enrollment presentations in Kettler 148 on Thursday, October 9th at 11:00, Wednesday, October 15th at 3:00 and Monday, October 20th at 12:00. Additionally, there will be [one session via Zoom](#) on Friday, October 17th at 2:00.

As in years past, one on one assistance is being offered during Open Enrollment by appointment in person and via Teams. To schedule an appointment with Amy Jagger, Benefits Director, PFW employees can visit: <https://calendly.com/jaggera/oe-1-on-1session>. To schedule with Tiffany Davis, HR Generalist, email [davis444@pfw.edu](mailto:davis444@pfw.edu) and arrange a time to meet.

### Connect with CSSAC!

- **Submit an idea, question, or concern to CSSAC:** Submitting a [Bridge Question](#) will bring your ideas, questions, or concerns to CSSAC's attention. You can even choose to submit anonymously.

- **Learn more about CSSAC:** Visit the [CSSAC website](#) to learn more about who we are and what we do.

- **Want to serve as a CSSAC member?** Fill out the [form](#) to let us know you're interested!