

# THE SUPPORT REPORT

The PFW Campus Support Staff Advisory Committee (CSSAC) Newsletter

## CSSAC Excellence Award

Every year, CSSAC gives out two Excellence Awards to staff members who go above and beyond. All biweekly benefitted staff members who have been at PFW for at least one year are eligible. (Previous recipients are not eligible for 3 years following their award but are eligible thereafter.)

Awardees receive both a plaque and an award of \$250 and will be recognized at the Employee Service Recognition Reception.

### Nominate Someone

CSSAC awards one award to a support staff member (administrative, clerical, etc.) and one to a service staff member (facilities, grounds, etc.).

Nominate [support staff with this form](#) and [service staff with this form](#). Or fill out the correct paper form attached and send to CSSAC per the instructions on the form.

Nominations must be submitted by **February 20th**.

### Employee Service Recognition Reception

The 2026 Employee Service Recognition Reception will be on **Thursday, March 26th, 4:30-6:30PM**, in the Walb International Ballroom. Assorted hors d'oeuvres will be catered by Fresh Ideas.

The event is free, but RSVPs are required. If you plan to attend, please RSVP at no later than **Thursday, March 12th**. (RSVP link coming soon.)

Get more information about the event and see the list of awardees (including service anniversaries) on the [HR event page](#). Reach out to HR at [hr@pfw.edu](mailto:hr@pfw.edu) with questions.

## Resource Highlight: Wellness Coach

The Center for Healthy Living (CHL) has an Employee Wellness Coach on staff to provide completely free and confidential coaching on a variety of matters to benefits-eligible employees.

Ethan de la Torre has a BS in Exercise Science (with a minor in Nutrition) and is a Certified Strength and Conditioning Specialist through the NSCA and certified by USA Weightlifting. He specializes in physical activity/exercise, nutrition, and weight management coaching and takes an education-first approach to help you set and reach achievable goals and build long-term habits.

Learn more on [CHL's website](#) or by contacting Ethan at [ethan.delatorre@121.health](mailto:ethan.delatorre@121.health).

## Benefit Breakdown: AmeriBen (New Anthem Plan Administrator)

Effective January 1, 2026, AmeriBen is the plan administrator for the Purdue medical plans through Anthem. In order to allow for increased flexibility in future plan design, network offerings and provider partnerships, AmeriBen is working in conjunction with our Anthem plans. **Anthem is still our insurance provider.**

Due to the move to AmeriBen for administration of our plan, new member ID cards were mailed to members prior to winter break. **Please be sure to use your new ID cards when you visit the pharmacy or your medical providers; your old Anthem cards will not be valid, and claims will be denied.** If you did not receive your cards, please reach out to AmeriBen's Purdue University Service Center at 1-833-782-9474.

Going forward, you will be able to access copies of your ID cards, your claims and plan information via the new [AmeriBen Engage member portal](#). Additionally, members can use the portal, or the Engage App, to [search for Anthem in-network providers and compare cost of care estimates](#). **2025 and historical claim information will remain accessible through Anthem's member site at [www.anthem.com](http://www.anthem.com).**

For more information regarding AmeriBen, please see [Purdue's website](#).

Questions? Please contact Amy Jagger in Human Resources at [anjagger@pfw.edu](mailto:anjagger@pfw.edu).

## Connect with CSSAC!

- Submit an idea, question, or concern to CSSAC:** Submitting a [Bridge Question](#) will bring your ideas, questions, or concerns to CSSAC's attention. You can even choose to submit anonymously.

- Learn more about CSSAC:** Visit the [CSSAC website](#) to learn more about who we are and what we do.

- Want to serve as a CSSAC member?** Fill out the [form](#) to let us know you're interested!

## Did You Know?

PFW sporting events are FREE for staff!

Get one free ticket (upper-level seats) for home games at the Gates Sports Center with your Mastodon ID. Get more details or reserve tickets at [gomastodons.com](http://gomastodons.com) or by contacting the PFW Ticket Office.