

THE SUPPORT REPORT

The PFW Campus Support Staff Advisory Committee (CSSAC) Newsletter

Work from Home Policy Statement

Over the summer, CSSAC partnered with APSAC to collect staff feedback on the change in work from home policies and deliver a formal statement to the Chancellor.

The Survey

Thank you to everyone who responded to the survey! From 241 responses, we received a lot of information about PFW staff's experience with remote work—including 27 pages of written feedback on the policy change. The overwhelming response was that staff were not happy with this change, but there were also some legitimate issues with remote work raised.

Did You Know?

PFW has a campus therapy dog! Recon is a 3-year-old black lab mix. He is a rescue K-9 from Georgia who went through four months of therapy dog training. Campus Police can bring him to spend time with students and staff who are having a rough day and could use a furry friend.

The Results

CSSAC and APSAC jointly developed a memo regarding the policy change and providing recommendations for leadership to better support staff in this decision. CSSAC and APSAC leadership sent this memo to the Chancellor on June 18, 2025. As of the publication of this newsletter, we have not heard any response from the Chancellor or other university leadership.

Full survey results and the full memo sent to the Chancellor are attached to this newsletter.

Resource Highlight: Low-Sensory Spaces

The Division of Campus and Community Wellbeing provides low-sensory spaces on campus to help you decrease anxiety and stress. These rooms have low lights, white noise, comfortable chairs, and relaxation tools like coloring supplies, sand trays, and weighted blankets.

There are two low-sensory spaces on campus:

- In the Center for Student Counseling in KT G02 (the Mastodon Relaxation Zone)
- In the Disability Access Center in Walb 113

Benefit Breakdown: Archimedes

Higher cost medications that require special handling, monitoring or administration are known as Specialty Medications. These medications require prior authorization to be filled and are ordered through a specialty pharmacy. Archimedes is the administrator of Purdue's specialty medications, and they work with AcariaHealth as their pharmacy provider.

Archimedes finds ways to help you save money on the cost of your specialty medications. Sometimes, there are copay assistance programs and discounts available from the drug's manufacturer that will help cover the cost of the medication. Archimedes will find these opportunities and work with you to ensure that you get your medication at the best rate possible.

Archimedes can be reached at 1-888-318-0445.

Employees can also access concierge services with Archimedes. The concierge can provide one on one help with prior authorizations - denial/ approvals, contact providers when needed, co-pay assistance issues, delivery issues, in-home infusions, etc. To contact the Archimedes concierge, email memberservices@archimedesrx.com.

Questions? Contact Amy Jagger in HR at anjagger@pfw.edu.

Connect with CSSAC!

- **Submit an idea, question, or concern to CSSAC:** Submitting a [Bridge Question](#) will bring your ideas, questions, or concerns to CSSAC's attention. You can even choose to submit anonymously.
- **Learn more about CSSAC:** Visit the [CSSAC website](#) to learn more about who we are and what we do.
- **Want to serve as a CSSAC member?** Fill out the [form](#) to let us know you're interested!